



Frequently Asked Questions

How/when will students receive the funds?

Beginning on May 13th, all eligible students were awarded a grant. Students will be refunded via the method they chose on the BankMobile site. As more students become eligible, they will receive funds on an ongoing basis.

Is it too late to change my address or submit ACH information?

No, it is not too late to change your address (please send this information to the Registrar's Office at asktheregistrar@rivier.edu). You can update your bank information on your account at www.refundselection.com.

Will students who have already submitted funding requests that exceed their grant amount automatically be considered (or receive) additional funds?

Students who have incurred expenses above the grant amount they received are encouraged to complete the supplemental application. You can request one by emailing caresact@rivier.edu. This application must be submitted with documentation of your expense(s). All efforts will be made to accommodate all requests, but we cannot guarantee that 100% of the expenses submitted will be granted. A cap of \$250 in additional funding has been established.