Rivier College
CS685A Network Management

Visit of IT Services Department

IT Services Department, Rivier College
STH Building, 1st Floor, across room STH-135
Email: bschleifer@rivier.edu
Web: http://www.rivier.edu/administration/it/

STUDENT’s NAME: _______________________

As a preparation for visiting the IT Services Department, please, formulate TWO QUESTIONS that you can ask during the visit OR send them by e-mail in advance:

Q1: __________________________________________________________?
Q2: __________________________________________________________?

ASSIGNMENT

Find the answers to your and other (following) questions and make a brief report about your trip to the IT Services Department. Send your HTML file with your answers as e-mail to the Instructor (vriabov@rivier.edu).

What SERVICES are provided by the IT Services Department at Rivier College?

_____________________________________________________________
_____________________________________________________________

How many USERS are "served" by the IT Services Department during an academic year?

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Who is the Internet Service Provider (ISP) for the Rivier College IT Services Department?

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What are the communication lines between the IT Services Center and computers located in the same building (STH), other buildings on the campus, and the computer of the ISP?

_____________________________________________________________
_____________________________________________________________

What “SERVERS” are installed in the IT Services Center?

_____________________________________________________________
_____________________________________________________________
What kind of SOFTWARE is used by Rivier College "clients" (users) for receiving/sending e-mail?

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WHEN (at what part of the 24-hour day) is the highest load on the Internet-related server of the IT Services Center during an academic year? Why?

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What company's equipment is used to support Virtual Private Networking (VPN) services at Rivier College?

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What security measures are used by the IT Services Department? (Name few measures):

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